

**Iowa Judicial Branch Answers to Contractors' Questions**  
**RE: RFQ for Online Dispute Resolution RFQ JB082219**  
**September 16, 2019**

Questions are in red, Iowa Judicial Branch (IJB) responses are in black.

**(1) How many counties would be in the pilot project?**

One: Carroll County.

**(2) What is the expected volume of total cases in the project?**

We estimate 450 cases to be included in the project.

**(3) Please provide a breakdown of the sub-types of cases and respective volumes, if available, classified as noncriminal traffic cases that are subject to the RFP.**

Our emphasis will be on the high volume subtypes. See the Appendix for details.

**(4) Please describe your vision of the knowledge database that can be populated by IJB.**

The knowledge database would include answers to frequently asked questions for ODR participants: definitions of terms, reasonable expectations, instructions, processes, considerations, how to find legal aid, etc.

**(5) Who are the opposing parties under the RFP (sic), is that a defendant and prosecutor, or other participants?**

The opposing participants are Defendant and County or City Attorney.

**(6) Describe the vision of the process how opposing parties would negotiate. Please give scenarios for negotiations for the highest concentration of case types.**

IJB would provide a standard offer (preprogrammed). Defendant could accept, decline, or make a counteroffer. For a counter offer, County Attorney would review the defendant's request, and either approve, reject, or renegotiate.

Scenario 1: Speeding over 10mph - defendant logs into ODR, see's what offer(s) are available. Platform would have a space to explain circumstances for wanting to negotiate the citation. Response is sent to county/city attorney's portal to review and respond.

Scenario 2: Waivable type tickets - missing documentation at the time of the traffic stop. For eligible tickets, the offender would be able to upload proof and county/city attorney will decide what the fee/fine will be and respond back to defendant. Defendant receives a text and/or email message to return to the site to review and respond to the court's offer. For example, proof of operator's permit or driver's license, insurance, registration, or repair of defective equipment, and so on.

**(7) Please give examples of your vision for the use of Artificial Intelligence.**

After a sufficient quantity of cases are processed and patterns identified, the program would be able to coach the defendant to which counteroffers are most likely to be accepted.

**(8) For live chat, will the IJB provide support on the receiving end?**

Yes, we would provide support on the receiving end if we choose to build the live chat into our platform.

**(9) Describe your vision for video capability for user education.**

We envision two possibilities for using video:

1. Embed short videos for Defendant instructions
2. Allow face-to-face communications, such as in a video courtroom.

**Appendix A: City case subtypes and volume (6 months)**

Count	Code	Code Description
191	CA/63.01(5)B	Speeding 55 Or<(6 Thru 10 Over)
180	CA/62.01(145)	Fail To Wear/Maintain Safety Belts
71	CA/62.01(10)	Operation Without Registration
41	CA/62.01(44)	Use Of Electronic Communication Device While Driving
40	CA/62.01(24)	Driving While Susp/Revoked/Cancelled/Denied
28	CA/62.01(74)	Fail To Obey Stop Or Yield Sign
26	CA/62.01(14)	Fail To Have Valid License/Permit While Operating A Motor Vehicle
17	CA/63.01(5)C	Speeding 55 Or<(11 Thru 15 Over)
12	CA/62.01(15)	Operation Of Motor Vehicle With Expired License
11	CA/62.01(51)	Failure To Maintain Control
10	CA/63.01(5)A	Speeding 55 Or<(1 Thru 5 Over)
8	CA/61.05	Fail To Obey Traffic Control Device
7	CA/62.01(73)	Fail To Yield Upon Entering Hwy
4	CA/45.01(1)	Poss/Purch Alcohol By Person 18/19/20
4	CA/62.01(35)	Fail To Obey Traffic Control Device
3	CA/62.01(11)	Improper Use Of Registration
3	CA/62.01(139)	Windshield & Window Requirements
3	CA/62.01(72)	Fail To Yield Upon Left Turn
2	CA/62.01(16)	Violation Of Instruction Permit Limitation
2	CA/62.01(17)	Violation Of Graduated License Condition
2	CA/62.01(46)	Careless Driving
2	CA/62.01(50)	Open Container-Passenger
2	CA/62.01(75)	Unsafe Backing On Hwy
1	CA/46.02	Possession Of Tobacco Under Legal Age
1	CA/62.01(1)	Operating Non-Registered Vehicle
1	CA/62.01(137)	Defective Or Unauthorized Muffler System
1	CA/62.01(146)	Failure To Secure Child

1	CA/62.01(18)	Violation Of Conditions Of Restricted License
1	CA/62.01(19)	Violation Of Condition Of Minor School License
1	CA/62.01(26)	Permitting Unauthorized Person To Drive
1	CA/62.01(38)	Damage To Vehicle
1	CA/62.01(40)	Striking Unattended Vehicle
1	CA/62.01(49)	Open Container-Driver
1	CA/62.01(59)	Improper Use Of 3 Or More Lanes
1	CR/321.174A	No Driver's License
1	CR/321.445	Seatbelt
1	CR/321.98	No Registration
1	CR/69.06	Parking Prohibited

**Appendix B: State case subtypes and volume (6 months)**

Frequency	Code	Code Description
164	321.285	Speeding 55 Or Und Zone (6 Thru 10 Over)
106	321.285	Speeding 55 Or Und Zone (1 Thru 5 Over)
106	321.20B	Failure To Provide Proof Of Financial Liability
67	321.285	Speeding 55 Or Und Zone (11 Thru 15 Over)
55	321.445	Failure To Maintain Or Use Safety Belts - Adult
33	321.218(1)	Driving While License Denied, Susp, Cancelled Or Revoked
29	321.174(1)	No Valid Drivers License
27	321.98(1)(a)	Operation Without Registration Card Or Plate
25	321.449	Failure To Comply With Safety Regulations Rules
24	321.285	Speeding 55 Or Und Zone (16 Thru 20 Over)
18	321.256	Failure To Obey Traffic Control Device
16	321.285	Speeding 55 Or Und Zone (21 Or Over)
16	321.288(1)	Failure To Maintain Control
15	321.322(1)	Fail To Obey Stop Sign And Yield Right Of Way
15	321.323A(3)(a)	Unsafe Approach To Certain Stationary Vehicles - No Injury/Death
13	321.438(2)	Dark Window Or Windshield
12	321.20B	Failure To Provide Proof Of Financial Liability - Accident
11	321.446	Failure To Use Child Restraint Device
8	321.17	Operating Non-Registered Vehicle
8	321.174A	Operation Of Motor Vehicle With Expired License
7	321.284	Open Container - Driver 21 Yrs Old And Older
5	321.277	Reckless Driving
5	321.277A	Careless Driving
5	321.463(10)(B)	Maximum Gross Weight Violation - 3001 To 4000 Lbs Over
4	321.193	Violation Of Conditions Of Restricted License
4	321.387	Improper Rear Lamps
4	321.99	Fraudulent Use Of Registration

4	123.47(4)(a)(1)	Poss/Purch Alcohol By Person 18/19/20 - 1st Off
4	321.174(3)	Failure To Possess Valid License While Oper. Motor Veh.
3	321.449	Operation By Unqualified Driver
2	321.18	Violation Of Instruction Permit Limitation
2	321.22	Permitting Unauthorized Person To Drive
2	321.298	Failure To Yield Half Of Roadway
2	321.308	Following Too Close - Trucks And Towed Vehicles
2	321.321	Fail To Yield Upon Entering Through Highway
2	321.34	Registration Violation
2	321.37	Fail To Display Registration Plate
2	321.449	Hours Of Service Violaton
2	321.454	Maximum Width Of Vehicle
2	321.174(2)(b)	No Valid Commercial Drivers License
2	321.304(2)	Passing Too Near Bridge, Intersection, Or Rr
2	321.463(10)(A)	Maximum Group Axle Weight Violation - 10,001 To 11,000 Lbs Over
2	321.463(10)(A)	Maximum Group Axle Weight Violation - 4001 To 5000 Lbs Over
2	321.463(10)(A)	Maximum Group Axle Weight Violation - 8001 To 9000 Lbs Over
2	321.463(10)(A)	Maximum Single Axle Weight Violation - 1001 To 2000 Lbs Over
2	321.463(10)(B)	Maximum Gross Weight Violation - 1001 To 2000 Lbs Over
2	321.463(10)(B)	Maximum Gross Weight Violation - 2001 To 3000 Lbs Over
2	321A.32(1)	Driving While License Under Suspension
1	321.194	Violation Of Conditions Of Minors School License
1	321.229	Failure To Comply With Order Of Peace Officer
1	321.276	Use Electronic Communication Device - Age 18 Or Above
1	321.285	Speeding Ovr 55 Zone (11thru 15 Over)
1	321.297	Driving On Wrong Side Of Two Way Highway
1	321.299	Passing On Wrong Side
1	321.303	Unsafe Passing
1	321.307	Following Too Close
1	321.32	Fail To Yield Upon Left Turn
1	321.32	Failure To Carry Registration Card
1	321.323	Unsafe Backing On Highway
1	321.342	Failure To Obey Stop Sign At Rr Crossing
1	321.369	Depositing Or Throwing Litter On Highway
1	321.38	Failure To Maintain Registration Plate
1	321.398	Improper Light On Other Vehicle
1	321.404	Improper Brake Light
1	321.449	Operate Commercial Vehicle - Presence Of Alcohol
1	321.104(3)	Failure To Surrender Plates, Title Or Rgistration
1	321.284A	Open Container - Passenger 21 Yrs Old Or Older
1	321.288(2)	Failure To Reduce Speed To Reasonable And Proper Rate
1	321.304(1)	Passing On Grade Or Hill
1	321.304(3)	Passing Contrary To Highway Sign Or Marking

1	321.322(2)	Fail To Obey Yield Sign
1	321.423(3)	Blue Light On Non-Emergency Vehicle
1	321.463(10)(A)	Maximum Group Axle Weight Violation - 1001 To 2000 Lbs Over
1	321.463(10)(A)	Maximum Group Axle Weight Violation - 11,001 To 12,000 Lbs Over
1	321.463(10)(A)	Maximum Group Axle Weight Violation - 16,001 To 17,000 Lbs Over
1	321.463(10)(A)	Maximum Single Axle Weight Violation - 2001 To 3000 Lbs Over
1	321.463(10)(A)	Maximum Single Axle Weight Violation - 2001 To 3000 Lbs Over
1	321.463(10)(B)	Maximum Gross Weight Violation - 13,001 To 14,000 Lbs Over
1	321.463(10)(B)	Maximum Gross Weight Violation - 9001 To 10,000 Lbs Over
1	321.98(1)(b)	Operation Without Certificate Of Title
1	321G.3	Res/Non Resident Registration Or User Permit Req
1	325A.24	Cmv - Chapter 325a - General Penalty

End of questions.