



IOWA COURT INFORMATION SYSTEM

2019 - Iowa Court Information System - Red Team | April 17, 2019

Service Order

By signing this service order ("Service Order"), Coalfire Systems, Inc. ("Coalfire") agrees to provide to Iowa Court Information System ("Client") (each, a "Party" and collectively, the "Parties") the services more fully described herein ("Service(s)") and the applicable deliverables more fully described below.

In its delivery of the Services, Coalfire will endeavor to meet the following objectives:

- Red Team Test

Key Deliverables

SERVICE	
Red Team Operations	<ul style="list-style-type: none"> • Coalfire will provide a detailed report which compiles the results of the Red Team Test. Appendices may also be provided which include raw outcome of automated tools used during the exercise.

Engagement Scope

SCOPE CATEGORY	CLIENT DETAIL
General Client Information	<ul style="list-style-type: none"> • Headquarters: Des Moines, IA • Number of Employees: ~1,800
Outside/Internet-based Attacks	<p>Outside/Internet-based attacks are those executed as an anonymous, Internet-based attacker. Such attacks may target any/all of the following:</p> <ul style="list-style-type: none"> • External Network Penetration Test <ul style="list-style-type: none"> - Approximate Size of Attack Surface: 200 IPs • Application Penetration Test <ul style="list-style-type: none"> - Approximate Number of Applications to target: 2 Applications
People-Targeted Attacks	<p>People-targeted attacks include sending malicious emails and making phone calls as attempts to garner credentials or other sensitive information which may aid other attacks.</p> <p>Phishing in combination with Pretexting calls.</p> <p>Full scope on social engineering to gain foothold.</p> <ul style="list-style-type: none"> • Physical Social Engineering for up to 3 Locations • Social Engineering Campaigns targeted at ICIS employees • Pretext Phone Calls • Coalfire will leave behind malicious devices, such as thumb drives, network devices and CDs
Assumed Breach Internal Attacks	<p>If external attacks are not successful an assumed breach scenario will be executed. Assumed breach internal attacks take the perspective of an attacker who has successfully gained access to your internal networks and targets your internal networks, hosts, networking gear, and applications. Attacks will be carried out by a secure device provided by Coalfire to be placed on the target networks.</p> <ul style="list-style-type: none"> • Internal Network Penetration Test <ul style="list-style-type: none"> - Approximate Size of Attack Surface: 4800 IPs

Service Order Number: [REDACTED] ICIS



SCOPE CATEGORY	CLIENT DETAIL
Physical Attacks	<p>Physical Attacks are those which require proximity to your facilities and typically include attempts to gain unauthorized access to your building(s) and, subsequently, your internal network assets. Due to proximity requirements, physical attacks may also include targeting your wireless infrastructure to attempt gaining unauthorized and persistent access to the internal network.</p> <p>Physical Penetration Test targets your facilities/buildings/locations.</p> <p>Number of locations in scope: 3 Approach: Social engineering focused - limited technical physical approach</p> <ul style="list-style-type: none"> • Location 1: Polk Courthouse • Location 2: Location within 20 miles • Location 3: Location within 20 miles <p>- Attempt to physically gain internal network access - Attempt to collect physical documentation at up to 3 locations - Attempt to gain network access to facilitate persistent access</p>
Wireless Penetration Test	<p>Wireless penetration tests attempt to gain unauthorized access to your internal network via your wireless infrastructure.</p> <p>Number of locations in scope: 1 Approximate # of SSIDs in this location: 2</p>

Services and Pricing

Pricing for Fixed Fee Services

SERVICE	TOTAL
Red Team Operations	
Invoice 1: 50% of the fixed fee upon Project Charter	\$75,000.00
Invoice 2: 50% of the fixed fee upon delivery of a draft report	
Total fixed fees, excluding travel*	\$75,000.00
*Coalfire will invoice Client for travel and other related expenses incurred in accordance with Coalfire's Travel and Expense Policy.	



ACCEPTANCE

This Service Order is effective as of the date of Coal Fire's signature below ("Effective Date"). THE TERMS OF THE MASTER AGREEMENT EXECUTED BY CLIENT AND COAL FIRE GOVERN THIS SERVICE ORDER, AND IF NO SUCH AGREEMENT EXISTS, THE TERMS OF COAL FIRE'S SERVICE AGREEMENT AVAILABLE AT <https://www.coalfire.com/service-agreement> APPLY AND ARE HEREBY INCORPORATED BY REFERENCE.

ADDITIONALLY, ALL APPLICABLE TERMS AT THE FOLLOWING LINK SHALL GOVERN THE SERVICES PROVIDED HEREUNDER AND ARE HERBY INCORPORATED BY REFERENCE, ALONG WITH ALL APPENDICES ATTACHED HERETO, IF ANY: <https://www.coalfire.com/documents/agreements/requirements-and-assumptions>

SERVICE ORDER	
Iowa Court Information System	Coal Fire Systems, Inc.
Signed: <i>Mark Headlee</i>	Signed: <i>Dylan Anderson</i> <small>DocuSigned by: DDB7E0934D53440</small>
Name: <i>Mark Headlee</i>	Name: Dylan Anderson
Title: <i>IT Dir.</i>	Title: Vice President, Business Development
Date: <i>5/28/19</i>	Date: 5/29/2019 8:28 AM MDT

Invoicing Information (to be completed by Client) DS
MA

PLEASE SEND INVOICES TO:	
Name: <i>Darin Galbraith</i>	Accounts Payable Email Address:
Email Address: <i>darin.galbraith@iowacourts.gov</i>	Required Invoicing Instructions (if applicable):
Phone Number: <i>515-348-4779</i>	Is a Purchase Order Required: <ul style="list-style-type: none"> • PO# (if required): • Please send a copy of the PO to: invoices@coalfire.com and orderprocessing@coalfire.com

Kindly return the signed service order to the attention of Gil Urena | gil.urena@coalfire.com.